

# operation and instruction manual



**K23702-OS, K23708-OS, K23792-OS, K23798-OS**  
Kinematic Viscosity Bath, KV5000

service | performance | technology

REV K-B



1595 Sycamore Avenue • Bohemia, New York 11716-1796 • USA  
Toll Free: 1-800-878-9070 (US only) • Tel: +1 631 589 3800 • Fax: +1 631 589 3815  
<http://www.koehlerinstrument.com> • e-mail: [info@koehlerinstrument.com](mailto:info@koehlerinstrument.com)  
Petroleum Testing & Analysis Instrumentation • Custom Design & Manufacturing



## **WEEE Directive**

### **Background**

The goal of the WEEE Directive is to encourage design of environment-friendly products that increase reuse, recycling and other forms of recovery to reduce waste streams and applies to listed Electronic and Electrical Equipment (EEE) and Koehler's equipment falls broadly into Appendix 1A; Section 9 Monitoring and Control Equipment: Measuring, weighing or adjusting appliances for household or as laboratory equipment.

Any associated non-embedded equipment such as Lighting (Saybolt Color) and PCs/Printers also fall under WEEE. If provided with an order these ancillary items must be WEEE compliant. For these and other reasons (printer cartridges are regionalized) the equipment must be supplied through a third party supplier in Europe.

The WEEE Directive applies to electrical and electronic equipment falling under the categories set out in Annex IA provided that the equipment concerned is not part of another type of equipment that does not fall within the scope of this Directive. Annex IB contains a list of products which fall under the categories set out in Annex IA.

<http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=OJ:L:2003:037:0024:0038:en:PDF>

We do not qualify for any of the 10 exemption categories.  
<http://www.dpa-system.dk/en/WEEE/Products/Exemptions>

### **Professional use**

For equipment defined for 'professional use' local authorities have no role to play. Producers and importers are basically responsible for collection of WEEE recyclables from the professional user and for subsequent management. A separate statement is given cataloging the items that require separation from the equipment along with basic information on subsequent processing or recycling prior to disposal of the equipment.

<http://www.dpa-system.dk/en/WEEE/Products/Private-or-professional-use>

### **Responsibility for Registration and Annual Reporting:**

Koehler will not sell directly to end users in the EU and so has no responsibility to register within each EU state and to make annual reports. Koehler declares that this responsibility is born by the importer who is the first level of the distribution chain and is subject to producer responsibility. We will communicate this in writing to our distributor/importers in the EU stating they are responsible to satisfy WEEE registration and reporting requirements in the EU states where they conduct sales activities.

It is illegal to market electrical and electronic equipment covered by producer responsibility without being registered.

<http://www.dpa-system.dk/en/WEEE/Producers/Whoissubjecttoproducerresponsibility>

### **Product Design**

Koehler's designs allow for complete disassembly to a modular level which usually allows for standard recycling. A qualified refrigeration system technician must be consulted when disassembling and de-commissioning any equipment with refrigeration systems.

Koehler's scientific testing equipment is robustly designed to function over a long service life and are typically repaired many times over the course of years rather than being replaced. We believe that re-use and refurbishment is the very best form of re-cycling.

All batteries must be readily removable not soldered in place.

### Recycling instructions

In the event that replacement becomes necessary, we will include instructions, particularized to each instrument that informs the customer of their recycling responsibilities and giving them guidance in doing this. All Koehler equipment has been placed on the market since 13th August 2005 and so Koehler is defined as a "new WEEE producer". As such we must provide information on refurbishment, treatment, and re-use.

Our instrument manual will include this compliance statement and indicate that any collection of materials will be handled by their authorized distributor. In the event that the distributor is unreachable or is no longer a distributor for Koehler Instrument, Co., other arrangements may be made including accepting the materials directly.

Recycling is free of charge. Shipping is the responsibility of the end users. Whether shipping to a distributor or to Koehler directly, safe, properly declared, and labeled packaging and shipping expenses are the sole responsibility of the end user.

### WEEE Marking



Since Koehler products are subject to the WEEE Directive we must display the WEEE symbol shown above in accordance with European Standard EN 50419 on the equipment. It must be indelible, at least 5mm in height, and clearly legible. If the equipment is too small the mark must be in the product literature, guarantee certificate, or on the packaging. Rules on marking are established in section 49 of the WEEE Order.

Koehler Instrument Company, Inc.  
c/o RECYCLING  
1595 Sycamore, Ave.  
Bohemia, NY 11716

- As a minimum the following substances, preparations and components have to be removed from any separately collected WEEE:
- Mercury containing components, such as switches or backlighting lamps (compact fluorescent lamps, CFL),
  - Batteries
  - Printed circuit boards if the surface of the printed circuit board is greater than 10 square centimeters (about 4 sq in.),
  - Toner cartridges, liquid and pasty, as well as color toner,
  - Chlorofluorocarbons (CFC), hydrochlorofluorocarbons (HCFC) or hydrofluorocarbons (HFC), hydrocarbons (HC)
  - Liquid crystal displays (together with their casing where appropriate) of a surface greater than 100 square centimeters and all those back-lighted with gas discharge lamps,
  - External electric cables
  - Components containing refractory ceramic fibers as described in Commission Directive 97/69/EC of 5 December 1997 adapting to technical progress Council Directive 67/548/EEC relating to the classification, packaging and labeling of dangerous substances (2),
  - Electrolyte capacitors containing substances of concern (height > 25 mm, diameter > 25 mm or proportionately similar volume)

2. The following components of WEEE that is separately collected have to be treated as indicated:

- Equipment containing gases that are ozone depleting or have a global warming potential (GWP) above 15, such as those contained in foams and refrigeration circuits: the gases must be properly extracted and properly treated. Ozone-depleting gases must be treated in accordance with Regulation (EC) No 2037/2000 of the European Parliament and of the Council of 29 June 2000 on substances that deplete the ozone layer (4).

## Table of Contents

1. Introduction	2
1.1. Koehler's Commitment to Our Customers	2
1.2. Recommended Resources and Publications	2
1.3. Instrument Specifications	3
2. Safety Information and Warnings	3
3. Getting Started	3
3.1. Packing List	3
3.2. Unpacking	4
3.3. Setup	5
4. Descriptions	6
4.1. Instrument Description	6
4.2. Accessories for Running Tests	7
4.3. Temperature Controller	9
4.4. Recommended Accessories	10
5. Operation	10
5.1. Bath	10
5.2. Start Up	11
5.3. Engage the Viscometer in Optical Sensor Assembly	11
5.4. Adjusting the Sensors	14
5.5. Control Panel Operation	16
5.6. Test Procedure	17
6. Safety Features	19
6.1. Over-Temperature Protection	19
6.2. Over-Power Protection	19
7. Maintenance	20
7.1. Routine Maintenance	20
7.2. Bath Cleaning	20
7.3. Draining / Changing Bath Medium	20
7.4. Changing Bath Lamp / Bulb	21
7.5. Replacement Parts	22
8. Troubleshooting	22
8.1. Unit does not power-up	22
8.2. Unit is on and keeps resetting into start up routine	23
8.3. Unit is on but bath does not heat up	23
8.4. Bath heats up but temperature does not stabilize	23
9. Service	23
10. Storage	23
11. Warranty	23
12. Returned Goods Policy	24

## 1. Introduction

The Koehler KV5000 Kinematic Viscosity Instrument and Data Acquisition Software is the latest design for performing kinematic viscosity tests with glass capillary viscometers according to the ASTM D445 test method and related test specifications.

This manual provides important information regarding safety, technical reference, installation requirements, operating condition specifications, user facility resource requirements, and operating instructions for the Kinematic Viscosity Instrument and Data Acquisition Software. This manual should also be used in conjunction with applicable published laboratory procedures. Information on these procedures is given in section 1.2.

### 1.1. Koehler's Commitment to Our Customers

Providing quality testing instrumentation and technical support services for research and testing laboratories has been our specialty for almost 100 years. At Koehler, the primary focus of our business is providing you with the full support of your laboratory testing needs. Our products are backed by our staff of technically knowledgeable, trained specialists who are experienced in both petroleum products testing and instrument service to better understand your requirements and provide you with the best solutions. You can depend on Koehler for a full range of accurate and reliable instrumentation as well as support for your laboratory testing programs. Please do not hesitate to contact us at any time with your inquiries about equipment, tests, or technical support.

**Toll Free: 1-800-878-9070 (US only)**  
**Tel: +1 631 589 3800**  
**Fax: +1 631 589 3815**  
**Email: [info@koehlerinstrument.com](mailto:info@koehlerinstrument.com)**  
**<http://www.koehlerinstrument.com>**

### 1.2. Recommended Resources and Publications

1. American Society for Testing and Materials (ASTM)  
100 Barr Harbor Drive West Conshohocken,  
Pennsylvania 19428-2959, USA  
Tel: +1 610 832 9500  
Fax: +1 610 832 9555  
<http://www.astm.org>  
email: [service@astm.org](mailto:service@astm.org)

**ASTM Publication:**

- ASTM D445: Kinematic Viscosity of Transparent and Opaque Liquids (and the Calculation of Dynamic Viscosity)
- ASTM D2170: Kinematic Viscosity of Asphalts (Bitumens)
- ASTM D6074: Standard Guide for Characterizing Hydrocarbon Lubricant Base Oils
- ASTM D6158: Standard Specification for Mineral Hydraulic Oils

2. International Organization for Standardization (ISO)  
1, rue de Varembe  
Case postale 56  
CH-1211 Geneva 20, Switzerland  
Tel: 41 22 749 01 11  
Fax: 41 22 733 34 30  
<http://www.iso.org>

**ISO Publication:**

- ISO 3104: Petroleum products - Transparent and Opaque Liquids - Determination of Kinematic Viscosity and Calculation of Dynamic Viscosity

3. Energy Institute (IP)  
61 New Cavendish Street  
London, W1M 8AR, United Kingdom  
Tel: 44 (0)20 7467 7100  
Fax: 44 (0)20 7255 1472  
<http://www.energyinstpubs.org.uk/>

**IP Publication:**

- IP 71: Kinematic Viscosity and Calculation of Dynamic Viscosity
- IP 319: Kinematic viscosity of bitumens

4. Deutsche International Norm (DIN)  
<http://www.din.de>

**DIN Publication:**

- DIN 51550: Determination of Kinematic Viscosity and Dynamic Viscosity

5. Federal Test Method (FTM)

**FTM Publication:**

- FTM 791-305: Kinematic Viscosity of Petroleum Products

6. Association Francaise de Normalisation (ANFOR)  
<http://www.anfor.fr>

**ANFOR Publication:**

- NFT 60-100: Kinematic Viscosity of Petroleum Products

## 1.3. Instrument Specifications

<b>Models:</b>	K23702-OS	Standard (KV)	12" Bath	115V 60Hz 12.6A
	K23792-OS	Standard (KV)	12" Bath	220-240V 50/60Hz 7.2A
	K23708-OS	Standard (KV)	18" Bath	115V 60Hz 12.6A
	K23798-OS	Standard (KV)	18" Bath	220-240V 50/60Hz 7.2A

**Temperature Range:** Ambient to 150°C (302°F)

**Optional Temperature Range\*:** -20° to 150°C (-4° to 302°F)

**Temperature Control Stability:** Exceeds ASTM Requirements

**Viscometer Ports:** Seven (7) Round 2" (51mm) ports

**Capacity:** Five (5) optical sensors

**Bath Medium:** Water or suitable head transfer fluid

**Bath Medium Capacity:** 22L (5.8 gal) for 12" Baths  
34 L (8.9 gal) for 18" Baths

\*Temperatures below ambient require an optional external chiller.

## 2. Safety Information and Warnings

**Safety Considerations.** The use of this equipment may involve *hazardous* materials and operations. This manual does not purport to address all of the safety problems associated with the use of this equipment. It is the responsibility of any user of this equipment to investigate, research, and establish appropriate safety and health practices and determine the applicability of regulatory limitations prior to use.

**Equipment Modifications and Replacement Parts.** Any modification or alteration of this equipment from that of factory specifications is **NOT** recommended because it voids the manufacturer warranty, product safety, performance specifications, and/or certifications whether specified or implied, and may result in personal injury and/or property loss. Replacement parts must be O.E.M. exact replacement equipment.

**Unit Design.** This equipment is specifically designed for use in accordance with the applicable standard test methods listed in section 1.2 of this manual. The use of this equipment in accordance with any other test procedures, or for any other purpose, is not recommended and may be extremely hazardous.

**Over Temperature Protection.** This unit is equipped with Over Temperature Protection (OTP) circuitry to prevent overheating. The unit will automatically interrupt power whether equipment malfunction or operator error causes the temperature to exceed either 20 °C above the set point or the maximum recommended temperature range. The power can only then be restored by identifying and correcting the problem, Allowing the unit to return to normal operating temperatures, and resetting the power to the unit.

**Chemical Reagents Information.** Chemicals and reagents used in performing the test may exhibit potential hazards. Any user must be familiarized with the possible dangers before use. We also recommend consulting the Material Data and Safety Sheet (MSDS) on each chemical reagent for additional information. MSDS information can be easily located on the internet at <http://siri.uvm.edu> or <http://www.sigma-aldrich.com>.

## 3. Getting Started

The instructions for preparing the equipment assume that the user is aware of the contents of this document, which lists the warranty conditions and important precautions.

### 3.1. Packing List

- KV5000 Kinematic Viscosity Bath
- K23702OS-03040 Reflector
- K23702OS-03038 Reflector Holder (2)
- K23700-02002 Port Cover Assembly (7)
- KV5000-Manual KV5000 Kinematic Viscosity Instrument with Optical Detection System Operation and Instruction Manual Accessories (purchased separately, see Section 4.2 for more information):

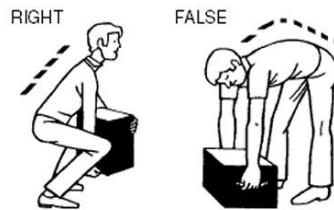
- K23780-CF Optical Sensor for Cannon®-Fenske viscometers
- K23780-RF Optical Sensor for Reverse Flow viscometers
- K23780-UB Optical Sensor for Ubbelohde viscometers

## 3.2. Unpacking

1. Check Shock Watch Label on Cardboard Box for indication of rough handling and possible damage.
2. Check labeling for correct orientation of instrument. (e.g. This Side Up)
3. Carefully open top of box with box cutter and remove packing foam.
4. Look inside bath from top of box, to verify that the Glass Bath Jar is intact.
5. Make two additional vertical cuts, using box cutter, along length of two sides of the box and remove packing foam.
6. Extract instrument and place on suitable cart for transportation to work area / lab bench.



**WARNING:** Be sure two or more individuals are available for extracting and lifting instrument from box to cart and from cart to bench. Individuals must lift in accordance to proper technique. See Figure below.



7. Lift instrument from cart and place on bench.
8. Remove foam insert Borosilicate Glass Jar as per steps 9 thru 19.
9. Using a flat head screwdriver, remove the four (4) silver screws located at the four corners of the back panel.
10. Remove the back panel plate and set aside.
11. A collection of wires runs from the lower control panel up the left side, while looking at the back of the bath. Halfway up the wiring are three points where the wires can be disconnected. See Figure below:



12. There are a total of three joints to disconnect. First disconnect the single large cluster of wires by pressing in the sides of the lower plastic piece then pulling the top plastic piece.
13. Then disconnect the two smaller joints. Each side of the joint is labeled with an identical number one (1) or number two (2). This makes for easy connection when re-assembling the instrument.
14. Once the wiring is completely disassembled it is safe to remove the top assembly of the bath.



15. Remove the six (6) screws lining the two sides of the top assembly with a Philips head screw driver.
16. Make sure there is sufficient space with cleaning clothes to place the top assembly when lifted off the bath.
17. Lift the top assembly with one hand on the back side and one hand on the front side of the top assembly. Place top plate assembly on flat surface with the back side of the top plate assembly and the heating coils on the surface.
18. With the top plate assembly now removed from the main instrument it is now easy to access the bath jar to remove the protective foam insert.
19. Re-assemble the instrument
20. Ensure that all parts listed on the packing list are present. Inspect the unit and all accessories for damage. If any damage is found, keep all packing materials and immediately report the damage to the carrier. We will assist you with your claim, if requested. When submitting a claim for shipping damage, request that the carrier inspect the shipping container and equipment. Do not return goods to Koehler without written authorization.

### 3.3. Setup

**Equipment Placement:** Make sure the instrument is placed on a firm, level table in an area with adequate ventilation or in a hood. The unit may be leveled by making minor turning adjustments to the feet located at the base of the unit. Please note that Koehler does not supply a level with this equipment.



**WARNING:** Certain mechanical stresses applied to the tempered glass front panel and inner the inner borosilicate glass jar pose a hazard to personnel. Impacts to these during normal operation can shatter the glass components releasing the bath fluid posing thermal burn hazards and slipping hazards. For this reason the instrument must be operated by and accessible only to trained and authorized personnel and located in an area where this type of impact is likely to occur.

**Environmental Conditions:** The instrument environment must comply with the following conditions for proper setup:

- No / Low Dust
- No direct sunlight
- Not near heating or AC ventilation ducts
- No Vibrations
- Clearance from other instruments
- Temperature Range: 5 to 40°C
- Elevation to 2000 meters
- Relative Humidity: < 80%

**Ventilation.** A fume hood or exhaust system is required when operating the unit. Flammable vapors and/or steam are generated during operation and must not be permitted to accumulate. A canopy-style hood may be used if the height from the top of the unit to the canopy is 5 feet or less. The exhaust blower should have a rating of 1000 C.F.M. or greater.

**Power:** Connect the line cords to properly fused and grounded receptacles with the correct voltage as indicated in section 1.3 or on the back of the unit.



**WARNING:** For safety, disconnect the power when performing any maintenance and/or cleaning. Do **NOT** turn the power on unless the bath is filled with the proper medium; otherwise, damage may occur to the unit and the warranty will be void.

## 4. Descriptions

### 4.1. Instrument Description

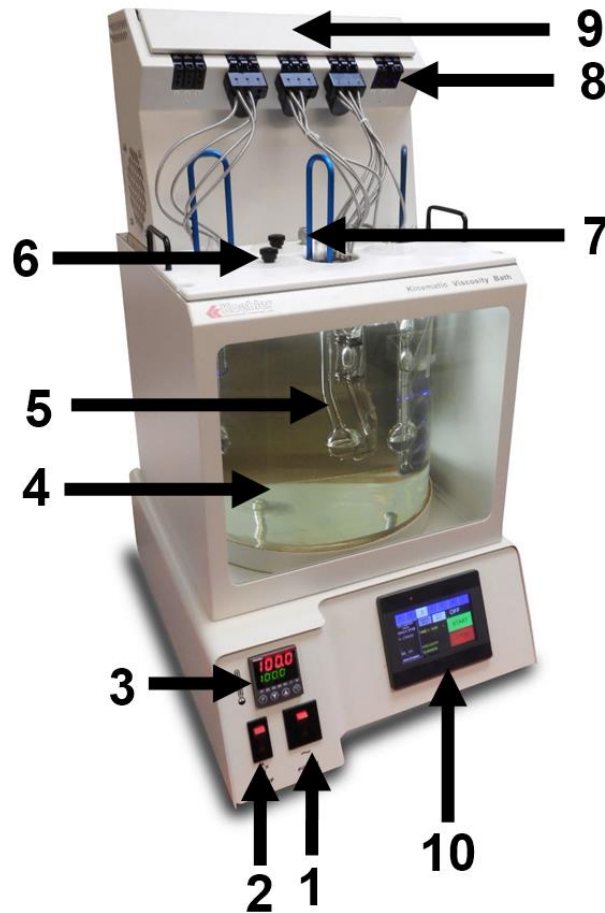


Figure 1. Instrument Descriptions

1. **Power Switch:** This switch controls the power to the entire unit. When the power switch is in the **ON** position, the digital temperature controller, the stirrer, and the optical sensors power supply are powered on.
2. **Lamp Switch:** This switch controls turning **ON/OFF** the lamp for illuminating the test samples.
3. **Temperature Controller:** The temperature controller regulates the bath temperature for the test procedure. Refer to Section 4.3 for full operational details.
4. **Bath:** The bath contains the bath medium, a stirrer, and a temperature regulation coils. The stirrer constantly circulates bath medium to prevent temperature gradients and ensures temperature stability. When cleaning and/or servicing, please be sure to disconnect unit power to avoid possible injury. The heater coils stabilize the bath temperature to desired setting within  $\pm 0.02^{\circ}\text{C}$ . Running coolant through the cooling coils allows bath to maintain temperatures near or below ambient.
5. **Viscometer:** See Section 4.2 for selection of available viscometers.
6. **Viscometer Ports:** The viscometer, once engaged into the assembly, is placed into the bath through the viscometer ports on top of the instrument.
7. **Thermometer/Thermocouple Port:** This port allows for independent temperature measurement of the bath temperature with a thermometer or a Pt-100 RTD probe for precise temperature measurements and digital temperature controller calibration. If the controller needs to be calibrated, then please contact the Koehler technical service department.

8. **Optical Sensor Ports:** The optical sensors are connected to the instrument through these ports numbered 1-5. Note that an outline of the plug is provided to ensure that the plug is inserted into the proper position.
9. **Optical Amplifier Interface Panel:** Opening the top dust cover provides access to the top panel interface for the optical amplifier. Refer to Section 5.4 for full operation details.
10. **Interface:** Here the user can set operation parameters and view results on the touch screen digital display.

## 4.2. Accessories for Running Tests

### Glass Capillary Viscometer Tubes for KV5000

Koehler offers a full selection of glass capillary kinematic viscometers, which are ordered separately from the KV5000 instruments, for measuring kinematic viscosity of liquid products as per ASTM D445 and related standard test methods. All types of viscometers conform to ASTM D445 and related methods for glass capillary kinematic viscometers. All viscometers with part numbers for the automatic test are listed below. The constant for each individual viscometer is written on the Certificate of Calibration, included in the packaging.

**IMPORTANT:** It is recommended when using a new viscometer for the first time to run a test with suitable standard. Different locations may result in a slightly different constant.

### Cannon®-Fenske Routine Viscometers

The Cannon®-Fenske Routine viscometer is a rugged and inexpensive viscometer that works well if the sample is transparent or translucent.

- For kinematic viscosity of transparent liquids up to 20,000cSt.
- Requires a sample of approximately 7mL.

Cannon-Fenske Routine Viscometers			
Part Number	Size	Approximate Constant, cSt/s	Kinematic Viscosity Range, cSt
378-025-C01-OS	25	0.002	0.5 to 2
378-050-C01-OS	50	0.004	0.8 to 4
378-075-C01-OS	75	0.008	1.6 to 8
378-100-C01-OS	100	0.015	3 to 15
378-150-C01-OS	150	0.035	7 to 35
378-200-C01-OS	200	0.1	20 to 100
378-300-C01-OS	300	0.25	50 to 250
378-350-C01-OS	350	0.5	100 to 500
378-400-C01-OS	400	1.2	240 to 1,200
378-450-C01-OS	450	2.5	500 to 2,500
378-500-C01-OS	500	8	1,600 to 8,000
378-600-C01-OS	600	20	4,000 to 20,000
378-650-C01-OS	650	45	9,000 to 45,000
378-700-C01-OS	700	100	20,000 to 100,000

Cannon-Fenske Opaque Viscometers			
Part Number	Size	Approximate Constant, cSt/s	Kinematic Viscosity Range, cSt
378-025-C02-OS	25	0.002	0.4 to 2
378-050-C02-OS	50	0.004	0.8 to 4
378-075-C02-OS	75	0.008	1.6 to 8
378-100-C02-OS	100	0.015	3 to 15
378-150-C02-OS	150	0.035	7 to 35
378-200-C02-OS	200	0.1	20 to 100
378-300-C02-OS	300	0.25	50 to 250
378-350-C02-OS	350	0.5	100 to 500
378-400-C02-OS	400	1.2	240 to 1,200
378-450-C02-OS	450	2.5	500 to 2,500
378-500-C02-OS	500	8	1,600 to 8,000
378-600-C02-OS	600	20	4,000 to 20,000
378-650-C02-OS	650	45	9,000 to 45,000
378-700-C02-OS	700	100	20,000 to 100,000

### Cannon®-Fenske Opaque Viscometers

The reverse flow viscometers are designed for testing opaque liquids. These viscometers wet the timing section of the viscometer capillary only during the actual measurement and must be cleaned, dried and refilled before a repeat measurement can be made. By contrast, other viscometer types commonly used to measure transparent liquids allow the sample to be repeatedly drawn up into the capillary, permitting duplicate measurements.

- For measurement of transparent and dark liquids having kinematic viscosities of up to 20,000cSt
- Requires a sample of approximately 12mL.

### Ubbelohde Viscometers

Ubbelohde viscometers measure transparent liquids, and unlike the Cannon®-Fenske Routine viscometers, they maintain the same viscometer constant at all temperatures. This is advantageous when samples are to be measured at different temperatures.

- Suspended-level type viscometers are for transparent liquids of up to 100,000cSt
- Requires a sample volume of approximately 11mL.

Ubbelohde Viscometers							
Part Number	Size	Approximate Constant, cSt/s	Kinematic Viscosity Range, cSt	Part Number	Size	Approximate Constant, cSt/s	Kinematic Viscosity Range, cSt
378-000-C03-OS	0	0.001	0.3 to 1	378-02B-C03-OS	2B	0.5	100 to 500
378-00C-C03-OS	0C	0.003	0.6 to 3	378-003-C03-OS	3	1	200 to 1,000
378-00B-C03-OS	0B	0.005	1 to 5	378-03C-C03-OS	3C	3	600 to 3,000
378-001-C03-OS	1	0.01	2 to 10	378-03B-C03-OS	3B	5	1,000 to 5,000
378-01C-C03-OS	1C	0.03	6 to 30	378-004-C03-OS	4	10	2,000 to 10,000
378-01B-C03-OS	1B	0.05	10 to 50	378-04C-C03-OS	4C	30	6,000 to 30,000
378-002-C03-OS	2	0.1	20 to 100	378-04B-C03-OS	4B	50	10,000 to 50,000
378-02C-C03-OS	2C	0.3	60 to 300	378-005-C03-OS	5	100	20,000 to 100,000

### ASTM Thermometers

Part Number	ASTM Designation	Range	Part Number	ASTM Designation	Range
250-000-28C	Kinematic Viscosity at 27.8°C	36.6 to 39.4°C	250-000-28F	Kinematic Viscosity at 100°F	97.5 to 102.5°F
250-004-28C	28C Certified at ASTM specified test points of 0, 37.8, 39°C	36.6 to 39.4°C	250-004-28F	28F Certified at ASTM specified test points of 32, 100, 102°F	97.5 to 102.5°F
250-000-29C	Kinematic Viscosity at 54.4°C	52.6 to 55.4°C	250-000-29F	Kinematic Viscosity at 130°F	127.5 to 132.5°F
250-004-29C	29C Certified at ASTM specified test points 0, 54.4, 55°C	52.6 to 55.4°C	250-004-29F	29F Certified at ASTM specified test points 32, 130, 132°F	127.5 to 132.5°F
			250-000-30F	Kinematic Viscosity at 210°F	207.5 to 212.5°F
			250-004-30F	30F Certified at ASTM specified test points 32, 210, 212°F	207.5 to 212.5°F

Viscometer Tube Type	Corresponding Holder
Cannon®-Fenske Routine Cannon®-Fenske Opaque	K23381
Ubbelohde BS/U-Tube	K23382
Reverse Flow	K23383

### Viscometer Holders

Koehler offers a wide range of viscometer holders for use with the KV5000 instruments. The correct holder must be used with the corresponding viscometer tube for proper operation:

## 4.3. Temperature Controller



Figure 2. Temperature Controller

### Item descriptions

1. **Process Temperature Display.** The upper white display shows the process temperature as read from the instruments thermal sensing probe.
2. **Set Point Temperature Display.** The lower green display shows the set point temperature of the controller. (In menu mode, it will show menu selection information)
3. **Activity display indicators** These symbols illuminate when ramp function, timer, and manual mode operations are in use.
4. **Digital output indicators** These indicators show output status (yellow = active)
5. **Up** Increase setpoint value. (In menu mode, select menu item or increase value)
6. **Down** Decrease setpoint value. (In menu mode, select menu item or decrease value)
7. **Back** exit editing mode without change (in menu mode, return to previous menu level)
8. **Menu/OK** Call up main menu, switch to submenu/level, switch to editing mode, exit editing mode confirming changes.

**IMPORTANT NOTE:** The digital temperature controller has been pre-programmed specifically for this instrument at the Koehler factory. Please do NOT attempt to re-program the controller as this may cause undesired operation and will void the product warranty. If assistance is required, please do not hesitate to contact the Koehler technical service department.

**Setting the Temperature.** Set the desired operating temperature by pressing the up or down keys. The set point is displayed in the lower green display. The green display will flash when the setpoint value is adjusted. Wait 5 seconds or press the Menu/OK to confirm the change. "OK" will display briefly on the lower green display to confirm the adjustment. (Press the Back key to discard the setpoint change while still flashing. The control will return to normal operation)

The instrument will then automatically adjust the temperature to the set value. Please allow the instrument to fully equilibrate before proceeding with any testing.

**Temperature Calibration.** The below procedure allows the digital temperature control to be calibrated to a certified reference thermometer.

- a. Use a certified calibrated measuring device to acquire the temperature. Calculate the difference between the measuring device and the Process value displayed on the controller.

- b. Press the **Menu/OK** key two times until **PCt** is displayed in the upper white display. Press the **DOWN** key. CAL will display on upper white display. If there is a value observed in the upper white display, add it to the calculated difference obtained in the previous step. This is the offset value.
- c. Press the **Menu/OK** Key. The lower green display will flash. Use the up or down keys to adjust to the new calibration offset value on the lower green display calculated in the previous step. When the value has been entered, the controller will display OK on the lower display and store the value. The lower green display will stop flashing. If further adjustments are necessary, press the **Menu/OK** key, then the up or down Keys again. Resume regular operations by pressing the **Back** key two times. Verify if the new calibration is correct by observing the upper white display and comparing the value with the calibrated reference device.

**Auto Tune.** The below procedure allows the digital temperature control to automatically learn the optimal heating P-I-D parameters needed at a specific setpoint temperature. This operation should be performed to provide optimal bath temperature stability when initially installing a new unit, after replacing or changing the bath medium type, or utilizing a different temperature set point that is 20% different from the previously used set point temperature.

- a. Set the operating temperature to the desired setting.
- b. Press the up and down arrow buttons simultaneously for about 5 seconds. When Auto Tune is active, the lower green display will scroll "**Autotuning Active**". Auto Tune will automatically terminate when the tuning process is complete. Auto tune can be terminated by pressing the up & down buttons simultaneously again.

## 4.4. Recommended Accessories

### Withdrawal Bulb (K22090)

Used to pull sample into viscometer tube.

### Rubber Stopper (K23311)

Used to plug viscometer tube and hold up sample prior to testing.

**Operation near or below ambient temperatures.** A water supply or external chiller may be used to maintain the temperature of the bath for cooler set point temperature. A chiller must be used when the set point temperature is *less than 10°C above* the ambient temperature. Set the chiller to 10°C below the set point. Connections for water or refrigerated coolant are located at the back of the bath. There are two connections: inlet and outlet. The hose connections can be secured with the appropriate fittings as required to prevent the tubing from disengaging from the connection.

## 5. Operation

This unit is designed for performing kinematic viscosity tests using glass capillary viscometers. Please be sure to read the safety and hazard warnings, the installation procedure, and any of the standard test methods before operating this instrument.

### 5.1. Bath

Fill the bath with the appropriate heat transfer fluid based upon the testing temperature. Fill the bath with the medium from the top through one of the seven port openings using a wide neck funnel with a 500mL griffin beaker adding about ½ L at a time to 2" (5 cm) from the top of the bath to allow room for fluid expansion. This will provide the proper depth for immersing the viscometers and allow for thermal expansion.

Testing Temperature	Recommended Fluid
15 - 50°C	Distilled water will be suitable
50 - 95°C	Koehler supplies highly refined white technical oil (Part # 355-001-001) that contains an oxidation inhibitor to limit clouding at higher temperatures. CAS# 8042-47-5 Minimum Flash Point: 120°C (248°F) Fire Point: 202°C (395°F)
95 - 150°C	Koehler supplies a clear silicone heat transfer fluid (part # 355-001-002) with high oxidation resistance and low volatility. CAS # 63148-62-9. Minimum Flash Point: 200°C (392°F).



**NOTE:** Do not attempt moving the bath when filled with fluid medium. Drain all fluid before moving or relocating the instrument. See section 7.2 of this document. Sudden starting and stopping could result in hot bath fluid being forcefully ejected from the bath. It could also result in overbalancing and tipping over the instrument.



**NOTE:** Do not drain the bath until the fluid is at ambient temperature.



**NOTE:** Do not use bath fluids that will decompose or volatilize producing flammable vapors below the maximum instrument operating temperature +25°C.



**NOTE:** Coloration of the Mineral or Silicon Bath Oil is an indication that the Medium must be changed. See Draining instructions in section 7.3 of this document. When a decision is made to discard this material, dispose of this material and its container to a hazardous or special waste collection point. Country, State, or local laws may impose additional regulatory requirements regarding disposal. Dispose in accordance to all applicable regulations.



**WARNING:** Bath oils contaminated with light ends can pose a flammability hazard.

## 5.2. Start Up

Turn on the main power switch to the unit.



**WARNING:** Do **NOT** turn the power on unless the bath is filled with the proper medium; otherwise, damage may occur to the unit and the warranty would be void.

## 5.3. Engage the Viscometer in Optical Sensor Assembly

**NOTE:** Before engaging the viscometer, make sure the optical sensors do not extend beyond the inner wall of the clamp. They should be flush with the clamp wall. Refer to Figure 3, showing both correct and incorrect orientation of sensors.

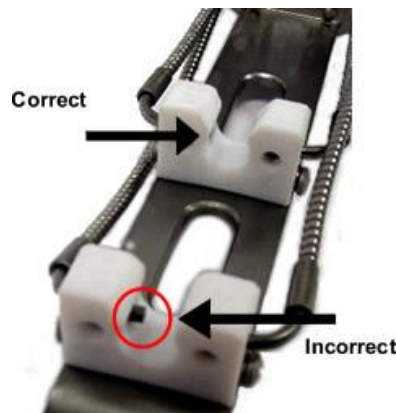


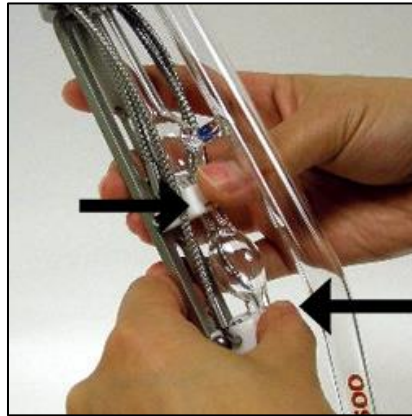
Figure 3. Optical Sensors in the Clamp

To insert the glass viscometer tube into the optical sensor assembly, orient the tube such that the timing marks on the viscometer tube will line up with the optical sensor devices. Place the base of the tube into the optical sensor assembly first as shown in Figure 4.



**Figure 4. Inserting Base of Viscometer**

Engage the viscometer tube into the assembly by gently pushing the back tube along the timing marks into the sensors (Refer to Figure 5). Make sure the sensor clamps fully secure the tube. Slide the viscometer as far down as possible for accurate measurements.



**Figure 5. Installing Viscometer**

If the assembly has spring clamps, then make sure that the clamps fully secure the viscometer tube.



**Figure 6. Viscometer Tube Completely Inserted in the Optical Sensor Assembly. (Optical wires are not shown for illustrative purposes only.)**

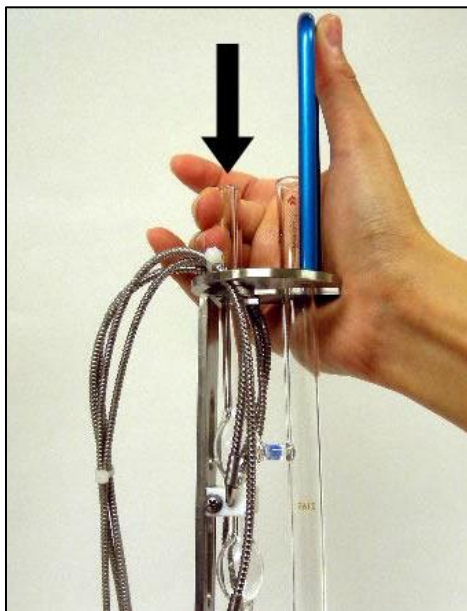
If the optical sensor assembly has a Teflon® retaining ring rather than the spring clip, then fully engage the viscometer tube into the assembly and lower the Teflon® retaining ring to hold the tube in place. Refer to Figure 7.





**Figure 7. Viscometer Tube Completely Inserted in the Optical Sensor Assembly with Teflon® Ring. (Optical wires are not shown for illustrative purposes only.)**

To uninstall the viscometer from the optical sensor, gently push out from the top of the back tube slowly (indicated by arrow in Figure 8), until the tube releases from the clamps. To avoid breaking the viscometer, do not pull from the front tube.



**Figure 8. Uninstalling the viscometer from the optical sensor.**

When ready for a test, the assembly is placed into the instrument by carefully lowering it through the viscometer port. Plug the sensor into a sensor port.

**NOTE:** Make sure the fibers are of equal length before plugging in (See Figure 9, below).



Figure 9. Fiber length for sensor plug

## 5.4. Adjusting the Sensors

Opening the top cover panel provides access to the top panel interface for the optical amplifier. The top panel interface consists of: an output LED, a LO/DO switch, a RUN/PRG/ADJ mode switch, a lever action fiber clamp, red and green digital displays, and a +/SET/- rocker button. In order for the optical sensors to provide optimal performance, adjustments can be made to their sensitivity in detecting fluid movement past each of the timing positions. Figure 10 explains the components of the top panel interface.

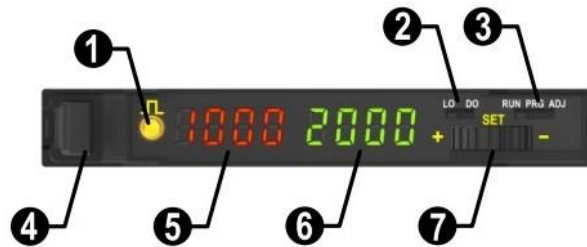


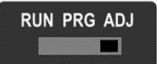
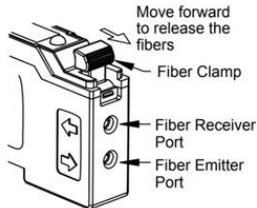

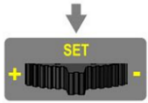


Figure 10. Top Panel Interface for Optical Amplifier

1.  **Output LED.** The output LED provides a visible indication when the output is activated
2.  **LO/DO Switch.** The LO/DO Switch is used to select Light Operate (LO) or Dark Operate (DO) mode. The switch must remain in the DO position for proper operation.
3.  **RUN/PRG/ADJ Switch.** The RUN/PRG/ADJ mode switch puts the sensor in RUN, Program (PRG), or adjust (ADJ) mode. The switch must remain in the ADJ position to allow the user to adjust the amplifier sensitivity.
4.  **Lever Action Fiber Clamp.** A fiber clamp is provided for better optical alignment. Move the level forward to allow the fiber bracket to be installed. Move the level backwards to lock the fiber in place.
5.  **Red/Green Digital Display.** During RUN and ADJ modes, the red display shows the signal level, the green display shows the threshold.



6. **+/SET/- Rocker Button.** The +/SET/- rocker button is a 3-way button. The +/- buttons are engaged by rocking the button left or right. The SET position is engaged by clicking down the button while the rocker is in the middle position. This button adjusts and/or calibrates the optical sensitivity threshold.

### Calibration

The optical amplifiers need to be calibrated to the sample material for reliable sensing of the meniscus of the sample. The optical amplifiers must be active in order to calibrate them. To turn on the amplifiers for a specific viscometer channel: proceed as follows:

1. Select the viscometer channel on the touch screen control panel by touching the viscometer port number on the top of the screen. Ports 1-5 can be operated in either automatic or manual mode, while Ports 6 and 7 can only be operated in manual mode.
2. Select auto mode on the screen. The amplifiers on the selected channel will turn on.

After the amplifiers are turned on, the calibration procedure can be performed. This procedure is different for clear/tinted sample and for opaque/reverse samples.

For Cannon Fenske Routine Viscometers, use the following calibration procedure:

1. Place the viscometer in the bath medium.
2. Charge the viscometer with sample material.
3. Use suction or pressure to adjust the head level of the test sample to a position in the capillary arm of the viscometer to about 7 mm above the first timing mark.
4. Maintain the test sample at the 7 mm position by means of a stopper or other holding device.

For opaque or reverse flow viscometers, use the following calibration procedure:

1. Place the only viscometer in the bath medium. No sample is required for calibration.
2. Press the “set” rocker on each amplifier on the selected viscometer channel. “LT SET” will display.
3. The amplifier will automatically set the gain and threshold for the connected viscometer. If successful, the amplifier will report a number followed by “PASS” on the green display.
4. If the amplifier displays “FAIL” on the red display, the light threshold cannot be attained. This may be due to a problem with the fiber optic cable, or the sample is too dark for the meniscus to be reliably detected. Look for correct connections and any alignment issues that may cause this issue (Note: An amplifier that has no fiber optic cables connected to it will cause a “FAIL” message).

Additionally, the amplifier threshold can be manually adjusted to minimize false readings. It is recommended to perform the automatic calibration first. This will set the proper gain for more precise response. On the amplifier, the light level is represented on the red display, and ranges from 0 (dark) to 9999 (light). The trigger level is represented by the green display. This value is the threshold value and can be manually adjusted by moving the “set” rocker to the + (down) or – (up) to increase or decrease the threshold value. If the light level (red display) falls below the trigger value (green display), the output LED will illuminate, signaling the meniscus has been detected.



**NOTE:** The automatic calibration will sense the light value and will automatically set the threshold value to 30% of the initial value. Manual threshold adjustment can then be performed to “fine tune” this initial value if necessary.

## 5.5. Control Panel Operation

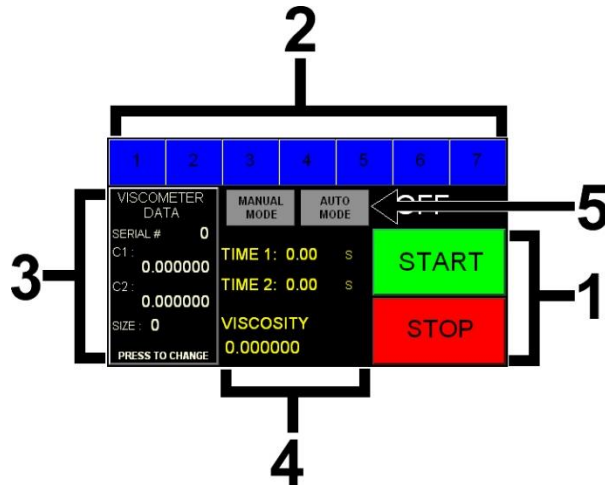







Figure 11. Control Panel (Main Screen)

- Start / Stop.** Pressing the green start button  will start the time, beginning a test. A single press of the red stop button  will stop the time and a resulting viscosity value will automatically be calculated and displayed. Holding the red stop button  for 2 seconds or more will reset the time and viscosity data.
- Viscometer Ports.** A row of blue box buttons  line across the top of the control panel. These boxes are designated 1 thru 7 and represent the 7 viscometer ports available for use in the bath. Pressing the different blue box buttons  allow the user to virtually scroll through individual test ports for test monitoring, data entry, etc.
- Viscometer Data.** The Viscometer Data Box displays information regarding the viscometer to be used during a test. The information includes the viscometers serial number, constant 1, constant 2 (if applicable), and size. Pressing the Viscometer Data Box brings the user to the Viscometer Setup Screen (See Figure 4), where the user can input the viscometer parameters displayed.
- Test Data.** Displays the run time during a test in seconds. Time 1 indicates the elapsed time for a standard test for a viscometer with a single constant. The Time 2 is only used when a viscometer has two constants (C1 & C2, e.g. Cannon-Fenske Opaque). The Test Data area also displays the Viscosity value automatically after a test is complete.
- Auto / Manual Mode.** The KV5000 can be operated in either Automatic Mode or Manual Mode. Press the appropriate button to operate in either automatic or manual mode. Automatic mode is only available when using viscometer ports 1 thru 5. When viscometer ports 6 or 7 are activated, the **Auto Mode** option will disappear.

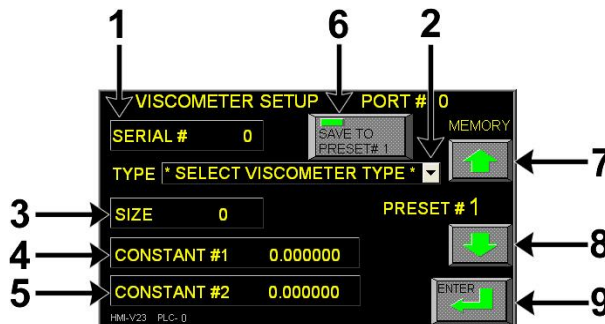






Figure 12. Control Panel (Viscometer Setup Screen)

- Serial #.** Pressing the serial number button will bring up a numerical keypad where the user can input a serial number provided on the calibration certificate provided with the viscometer.

2. **Type.** Press the down arrow for a pull down menu of available viscometer tube types. Choose the desired type by pressing on the appropriate name. The name will then appear in the Type Window.
3. **Size.** Pressing the Size button allows the user to input the size of the viscometer tube using the pop up numerical keypad. The size of the viscometer can be found on the calibration certificate provided with the viscometer.
4. **Constant #1.** Press the Constant #1 button to input the viscometer tube constant value using the pop up numerical keypad. The constant value can be found on the calibration certificate provided with the viscometer.
5. **Constant #2.** Press the Constant #2 button to input a second viscometer tube constant value using the pop up numerical keypad. A second constant value can be found on the calibration certificate provided with viscometers that utilize two constants. E.g. Cannon-Fenske Opaque Type.
6. **Save to Preset.** After inputting the viscometer parameters: Serial #, Type, Size, Constant, pressing the Save to Preset button  will save the input parameters to one of the 20 available memory programs. The user can then easily access the information of a specific viscometer by scrolling the memory presets using the up and down arrows.
7. **Up Arrow.** Press the up arrow  to scroll through the 20 available viscometer preset programs.
8. **Down Arrow.** Press the down arrow  to scroll through the 20 available viscometer preset programs.
9. **Enter.** Once you have input the viscometer parameters, saved to a selected preset and chosen that particular preset, press the enter button  to export the viscometer parameter data to the main menu screen. The viscometer data entered / chosen will automatically be uploaded to the main menu and will be displayed in the Viscometer Data box.

## 5.6. Test Procedure

A quick guide for operating the KV5000 Low Temperature Kinematic Viscosity System is given below. Use this guide along with an applicable standardized test procedure listed in section 1.2 of this document when performing Kinematic viscosity testing.

After the main power switch to the instrument is turned on, the control panel will illuminate and display the Koehler Instrument Splash Screen. After a few seconds the main screen will display on the control panel. See Figure 11 in section 5.5 and Figure 13 below for an additional illustration of the main screen.



Figure 13. Control Panel (Main Screen)

**NOTE:** Detailed descriptions for the functionality of each button are described in section 5.5 of this document.

Verify that the bath medium had come to equilibrium at the required test temperature as per section 5.1 of this document.

Fill viscometer tube with test sample using a laboratory funnel or other filling device.

Pull the sample through the viscometer tube using a withdrawal bulb or vacuum system to the initial testing position above the first line. This is also called charging the viscometer.

Place stopper in the top of the viscometer tube and remove the withdrawal bulb.

**NOTE:** The procedure for charging a specific viscometer will vary depending on the viscometer used. Please refer to ASTM D446 or related international specification for a detailed charging procedure specific to the viscometer tube being used.

Engage the charged viscometer into an appropriate viscometer holder and place into one of the seven available ports through the top of the viscosity bath.

The sample temperature must come to equilibrium with the bath temperature prior to testing. Depending on the sample type, this process could take 30-45 minutes. Use this time to input the required viscometer data into the control panel.

Press the Viscometer Data Box (Figure 11, point 3) to access the Viscometer Setup Screen. See Figure 12 in section 5.5 and Figure 14 below for an additional illustration.




Figure 14. Control Panel (Viscometer Setup Screen)

Refer to Section 5.5, points 1 thru 9 of the viscometer setup screen for instructions on how to input and load viscometer parameter data.

After all required parameters are entered and the sample temperature has reached the test temperature it is time to begin the test.


**For Automatic Operation:**

From the Main Screen, press the **Auto Mode** button.

Press the Start button. . The viscometer status field located at the upper right hand side of the screen will change from **OFF** to **READY**.

Remove the stopper. When the sample passes the first indication line of the viscometer tube the instrument status will automatically change to **RUN** and the integrated timer will begin.

When the sample passes the second indication line the time will automatically stop, the status will display **DONE**, and a viscosity value will automatically be displayed at the bottom of the Test Data area (Figure 3, point 4).

Pressing and holding the Stop button  for 2 seconds or more will reset the time and viscosity values and OFF will display as the status.


When using a viscometer with two (2) constants, two (2) time values are used to calculate viscosity.


When the sample passes the first indicator line the **Time 1** will stop and **Time 2** will begin. The status will automatically change from **RUN** to **RUN 2**.


Once the sample passes the second indicator line on the viscometer tube the **TIME 2** will automatically stop, the status will change from **RUN 2** to **DONE** and the viscosity value will automatically be calculated and displayed.


### For Manual Operation:


From the Main Screen, press the **Manual Mode** button.

Remove the stopper. When the sample passes the first indication line of the viscometer tube, press the Start button  on the Control Panel. When the viscometer is in standby mode the status will display **OFF** at the upper right hand side of the screen.


Upon pressing the Start button  the instrument status will change to **RUN** and the integrated timer will begin.

When the sample passes the second indication line, press the Stop button . The time will stop, the status will display **DONE**, and a viscosity value will automatically be displayed at the bottom of the Test Data area (Figure 3, point 4).

Pressing and holding the Stop button  for 2 seconds or more will reset the time and viscosity values and OFF will display as the status.

When using a viscometer with two (2) constants, two (2) time values are used to calculate viscosity. This means that when running a viscosity test using a two constant viscometer the Stop button  must be pressed twice.

When the sample passes the first indicator line the **Time 1** will stop and **Time 2** will begin. The status will change from **RUN** to **RUN 2**.

Once the sample passes the second indicator line on the viscometer tube, press the Stop button  a second time and the **TIME 2** will stop. The status will change from **RUN 2** to **DONE** and the viscosity value will automatically be calculated and displayed.

## 6. Safety Features

The KV5000 Kinematic Viscosity Baths are equipped with several safety and protection features, which are described in the following sections.



**WARNING:** The bath is **NOT** Explosion Proof.

### 6.1. Over-Temperature Protection

The KV5000 Kinematic Viscosity Baths are equipped with Over-temperature Protection (OTP) circuitry, which prevents the unit from exceeding unsafe operating temperatures. If the unit cannot maintain the set point temperature and begins to decline, the OTP circuitry may have been activated. Please follow these steps.

1. Turn off the unit power switch and disconnect the line cord.
2. Determine the source of the problem and correct the situation
3. Restart the unit. Monitor the operations to ensure that the unit is operating properly. If you are still experiencing trouble, please contact Koehler technical service for assistance.

### 6.2. Over-Power Protection

The KV5000 Kinematic Viscosity Baths are equipped with Over-power Protection circuitry, which prevents the unit from unsafe electrical conditions. If power to the unit is lost, then turn off the main power and turn it back on again. The main power switch also functions as a circuit breaker.

## 7. Maintenance



**WARNING:** Disconnect power to the unit before servicing to avoid exposure to high voltages and/or temperatures which may result in personal injury or death. If you have any questions about maintaining your equipment, then please do not hesitate to contact the Koehler technical service department.

### 7.1. Routine Maintenance

The KV5000 Kinematic Viscosity Systems require little routine maintenance to provide many years of continuous service. However, over the course of time, some instrument parts may need to be replaced. When ordering replacement part(s), please provide the model number, serial number, and product shipment date of your equipment so that we can ensure you will receive the proper replacement part(s).

### 7.2. Bath Cleaning

- To clean the instrument's exterior, which includes all painted surfaces and glass, either a solution of soap and water or laboratory grade detergent may be used.
- Apply cleaner to clean wipe or cloth, not to the instrument directly. Wipe surface clean.
- **Do Not** clean bath exterior with organic chemicals such as Acetone, Toluene, Hexane, etc.
- For more difficult cleaning of finished surfaces, a dilute solution of isopropanol in water may be used.
- It is not recommended that more aggressive solvents be used on painted surfaces since paint color will tarnish or be stripped from the instrument.
- Stainless Steel surfaces, such as on the top plate, may be cleaned using a more aggressive solvent such as a stainless steel cleaner.
- Glass surfaces may be cleaned using a more aggressive solvent such as acetone, if necessary.



**WARNING:** Only clean inside the bath when equipment is de-energized and unplugged from the mains power supply. Allow adequate time for heating coils to completely cool before cleaning

### 7.3. Draining / Changing Bath Medium



**WARNING:** Do not begin draining the bath medium until it has reached ambient temperature.



**NOTE:** When a decision is made to discard this material, dispose of this material and its container to a hazardous of special waste collection point. Country, State, or local laws may impose additional regulatory requirements regarding disposal. Dispose in accordance to all applicable regulations.

1. Remove one of the seven port covers from the top plate of the bath.
2. Insert a siphoning tube into the port opening and lower tube to bottom of glass bath jar.
3. Apply a reduced pressure to the opposite end of the tube with a pump or withdrawal bulb.



**NOTE:** Be sure the discharging end of the tube is below the surface of the bath reservoir.

4. Remove the withdrawal bulb or suction pump from the end of the tube and allow the bath medium to drain into a lower reservoir or receptacle.



5. Once the bath fluid is drained from the bath, it is time to remove the complete top assembly of the bath.
6. Using a flat head screwdriver, remove the four (4) silver screws located at the four corners of the back panel.
7. Remove the back panel plate and set aside.
8. A collection of wires runs from the lower control panel up the left side, while looking at the back of the bath. Halfway up the wiring are three points where the wires can be disconnected. See Figure 7 below:



Figure 7. Wiring Disconnection Point

9. There are a total of three joints to disconnect. First disconnect the single large cluster of wires by pressing in the sides of the lower plastic piece then pulling the top plastic piece.
10. Then disconnect the two smaller joints. Each side of the joint is labeled with an identical number one (1) or number two (2). This makes for easy connection when re-assembling the instrument.
11. Once the wiring is completely disassembled it is safe to remove the top assembly of the bath.
12. Remove the six screws lining the two sides of the top assembly with a Philips head screw driver.
13. Make sure there is sufficient space with cleaning clothes to place the top assembly when lifted off the bath.
14. Lift the top assembly with one hand on the back side and one hand on the front side of the top assembly. Place top plate assembly on flat surface with the back side of the top plate assembly and the heating coils on the surface.
15. With the top plate assembly now removed from the main instrument it is now easy to access the inside of the bath jar for further cleaning.
16. With the top assembly resting on its back, it is now possible to clean the heating coils, stirrer blade and rod and other components that have been in contact with the bath medium during operation.
17. Once the bath jar and top assembly are clean and dry, re-assemble the instrument and fill the bath with new medium as per section 5.1 of this document.

## 7.4. Changing Bath Lamp / Bulb

1. Using a flat head screwdriver, remove the four (4) silver screws located at the four corners of the back panel.
2. Remove the back panel plate and set aside.
3. The lamp / light bulb is located at the top right cover of the instrument. See Figure 8.



Figure 8. Lamp Location

4. Turning counterclockwise, remove the old light bulb.
5. Replace with new light bulb and re-assemble the back plate.

## 7.5. Replacement Parts

### K23702-OS & K23708-OS (115V Only)

Part Number	Replacement Part
090-240-017	DPST Contactor, 208-240V, 30A
275-103-036	RTD Temperature Safety Limit, 120V
K23700-03006	Heater, 115V, 1250W

### K23792-OS & K23798-OS (220-240V Only)

Part Number	Replacement Part
090-240-021	DPST Contactor, 240V, 30A
275-103-037	RTD Temperature Safety Limit, 230V
K23700-03015	Heater, 230V, 1250W
240-230-004	Transformer 230V to 115V

### K23702-OS, K23792-OS, K23708-OS, & K23798-OS (All Models)

Part Number	Replacement Part
050-001-028	Single Pole Switch, 15A
091-032-001	Solid State Relay, 4-32 VDC, 20A
278-001-002	Slow-Blow Fuse, 1A, 5x20 mm
278-104-002	Slow-Blow Fuse, 0.25A, 5x20 mm
278-003-001	Slow-Blow Fuse, 3.15A, 5x20mm
275-103-047	Temperature Controller, 110-240V, RS485 Interface G2

Part Number	Replacement Part
278-020-004	Time Delay Fuse, 20A, 600VAC
278-102-003	Fast-Acting Fuse, 0.5A, 2AG
279-115-009	Fluorescent Compact, 120V, 15W
379-001-001	Liquid Level Switch
K23700-02003	RTD Assembly
K23700-03024	Moisture Barrier Gasket

## 8. Troubleshooting



**WARNING:** Troubleshooting procedures involve working with high voltages and/or temperatures which may result in personal injury or death and should only be performed by trained personnel. Please do not hesitate to contact Koehler for assistance.

### 8.1. Unit does not power-up

- Establish that the socket outlet is providing proper and adequate voltage.
- Check if Overpower Protection circuitry located directly behind the temperature controller inside the front tray has been activated.
- Check if line switch is in the **ON** position.
- If problem persists, please call the Koehler technical service department for assistance.

## 8.2. Unit is on and keeps resetting into start up routine

- For 220V units, make sure that the socket outlet is greater than 215V.
- Check if there is a steady and reliable power source.
- Make sure the connector plug on the rear panel is firmly plugged in.

## 8.3. Unit is on but bath does not heat up

- Make sure that the actual temperature reading is not higher than the set-point temperature.
- Determine if the temperature controller is properly calibrated by comparison to an ASTM standard thermometer.
- Determine if the Overtemperature Protection (OTP) circuitry has been activated.

## 8.4. Bath heats up but temperature does not stabilize

- Make sure there are no drafts from open doors, windows, or environmental control vents in the vicinity of the bath.
- If the set temperature is close to ambient, then you may need to circulate cold water through the coils in order to achieve proper temperature stability.

## 9. Service

Under normal operating conditions and with routine maintenance, the KV5000 Kinematic Viscosity Baths should not require service. Any service problem can be quickly resolved by contacting Koehler's technical service department either by letter, phone, fax, or email. In order to assure the fastest possible service, please provide us with the following information.

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Shipment: \_\_\_\_\_

## 10. Storage

This laboratory test instrument is equipped with electrical components. Storage facilities should be consistent with an indoor laboratory environment. This testing equipment should not be subjected to extremes of temperature and/or moisture. This equipment was shipped from the factory in a corrugated cardboard container. If long term storage is anticipated, re-packing the instrument in a water-resistant container is recommended to ensure equipment safety and longevity.

## 11. Warranty

We, at Koehler, would like to thank you for your equipment purchase, which is protected by the following warranty. If within one (1) year from the date of receipt, but no longer than fifteen (15) months from the date of shipment, Koehler equipment fails to perform properly because of defects in materials or workmanship, Koehler Instrument Company, Inc. will repair or, at its sole discretion, replace the equipment without charge F.O.B. its plant, provided the equipment has been properly installed, operated, and maintained. Koehler Instrument Company must be advised in writing of the malfunction and authorize the return of the product to the factory. The sole responsibility of Koehler Instrument Company and the purchaser's exclusive remedy for any claim arising out of the purchase of any product is the repair or replacement of the product. In no event shall the cost of the purchaser's remedy exceed the purchase price, nor shall Koehler Instrument Company be liable for any special, indirect, incidental, consequential, or exemplary damages. KOEHLER INSTRUMENT COMPANY, INC. DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE. Please save the shipping carton in the event the equipment needs to be returned to the factory for warranty repair. If the carton is discarded, it will be the purchaser's responsibility to provide an appropriate shipping carton.

## 12. Returned Goods Policy

To return products for credit or replacement, please contact Koehler Customer Service with your purchase order number, our packing list/invoice number, the item(s) to be returned and the reason for the return. You will be issued a Returned Authorization (RA) number, which must be prominently displayed on the shipping container when you return the material to our plant. Shipping containers without an RA number prominently displayed with will be returned to the sender. Goods must be returned freight prepaid. Returns will be subject to a restocking charge, the application of which will depend upon the circumstances necessitating the return. Some returns cannot be authorized, including certain products purchased from outside vendors for the convenience of the customer, products manufactured on special order, products shipped from the factory past ninety (90) days, and products which have been used or modified in such a way that they cannot be returned to stock for future sale.



